## MEDICAL RECEPTION C.A.S.

Michelle Boller, Director
The Medical Reception Certificate prepares students with the required skills to provide exceptional service to patients in a medical setting, ranging from private practice receptionists to hospital ward secretaries. Students learn how to perform essential duties including:

- Greeting patients, scheduling appointments, screening telephone calls, obtaining and entering patient registration information, releasing appropriate medical information, maintaining medical records, and managing patient flow
- Understanding the financial transactions of a practice with a clear understanding of all the activities in the billing and collection cycle
- Applying foundational knowledge of medical law and the principles of medical ethics as well as the guidelines established by HIPAA.

Upon completion of the program, students receive a Certificate of Applied Science and will be prepared to work as receptionists in healthcare facilities and physician offices.

## Certificate of Applied Science - Medical Reception

## Missoula College

Degree Specific Credits: 33-34

## Required Cumulative GPA: 2.0

Catalog Year: 2018-2019
Note: See Program Director for scope and sequence advising. Please refer to online schedule for online course availability.

## Summary

| Code Title | Hours |
| :---: | :---: |
| Medical Reception Required Courses | 30 |
| Math Requirement | 3-4 |
| Total Hours | 33-34 |

## Medical Reception Required Courses

Note: Substitutions are approved at the discretion of the program director.

| Code | Title | Hours |
| :--- | :--- | ---: |
| Complete all of the following courses: |  |  |
| ACTG 100 | Essentials of Accounting | 4 |
| or ACTG 101 | Accounting Procedures I |  |
| AHMS 144 | Medical Terminology | 3 |
| AHMS 156 | Medical Billing Fundamentals | 3 |
| AHMS 175 | Medical Law \& Ethics | 2 |
| AHMS 220 | Medical Office Procedures | 4 |
| AHMS 252 | Computerized Medical Billing | 3 |
| CAPP 120 | Introduction to Computers | 3 |


| CAPP 154 | MS Word | 3 |
| :--- | :--- | ---: |
| COMX 115S | Introduction to Interpersonal <br> Communications | 3.000 |
| WRIT 121 | Intro to Technical Writing | 3 |
| or WRIT 101 College Writing I | 31 |  |
| Total Hours |  |  |

## Math Requirement

Note: Appropriate placement into Mathematics courses required. Prerequisites may apply.

| Code Title | Hours |
| :--- | ---: | ---: |
| Complete any Math course M 105 or above. | $3-4$ |
| Total Hours | $3-4$ |

Minimum Required Grade: C-

